






	AP				Switch			Gateway	
Models	NAP102/ NWA1123-ACv2	NAP203/NAP303/ NWA1123-AC PRO/ NWA1302-AC/ WAC5302D-Sv2/ WAC500H/ WAC6103D-I/ WAC6502D-S/ WAC6502D-E/ WAC6503D-S	NWA1123ACv3/ NWA1123-AC HD/ NWA5123-AC HD/ NWA50AX/NWA110AX/ NWA210AX/WAX510D/ WAX610D/ WAC500/WAC6303D-S	WAX650S	NSW100 series	NSW200-28P	GS1920v2 series/ XGS1930 series/ XS1930 series/ XS3800-20/ GS1350 series/ GS2220 series	NSG50/100/200	USG FLEX 100(W)/ USG FLEX 200/ USG FLEX 500/ USG FLEX 700
Device boot up sequence	A new cloud device will experience the following orders of LED indication stages: [Device boot up → Device setting up connection with NCC → Device registered to NCC] Once the device connects to NCC, it will perform firmware upgrade if needed. After firmware upgrade, the device will undergo power up process again.								PWR: Steady Green SYS: Blinking Green
Standard boot up process									
Device boot up	Blinking Amber and Green	PWR: Blinking Amber and Green 	Blinking Amber and Green	Blinking Amber and Green	SYS: Blinking Green	SYS: Blinking Green	SYS: Blinking Green	PWR: Steady Green SYS: Blinking Green	PWR: Steady Green SYS: Blinking Green
Device setting up connection with NCC*1	Blinking Amber and Green	MGMT: Blinking Amber 	Blinking Amber and Green	Blinking Amber and Green	SYS: Blinking Green ALM: Blinking Red	SYS: Blinking Green and Red	SYS: Steady Green Cloud: Blinking Amber		<ul style="list-style-type: none"> • Before ZTP*3 PWR: Steady Green SYS: Steady Green • Process ZTP PWR: Steady Green SYS: Blinking Green and Red • ZTP Successes PWR: Steady Green SYS: Steady Green • ZTP Fails PWR: Steady Green SYS: Blinking Red
Device registered and connected to NCC	Steady Green	MGMT: Steady Green 	No clients: Steady Blue (802.3at) or Steady White (802.3af)*1 With clients: Steady Green (802.3at) or Steady Amber (802.3af)	No clients: Steady Blue (802.3bt) or Steady White*1(802.3af) With clients: Steady Green (802.3bt) or Steady Amber (802.3at)	SYS: Steady Green	SYS: Steady Green	SYS: Steady Green Cloud: Steady Green	PWR: Steady Green SYS: Steady Green	<ul style="list-style-type: none"> • ZTP Successes PWR: Steady Green SYS: Steady Green • ZTP Fails PWR: Steady Green SYS: Blinking Red
Troubleshooting									
Device under firmware upgrade	Blinking Red fast	PWR: Blinking Red fast 	Blinking Red fast	Blinking Red fast	LOCATOR: Steady BLUE	LOCATOR: Steady BLUE	LOCATOR: Steady BLUE	PWR: Steady Green SYS: Blinking Green	PWR: Steady Green SYS: Blinking Green
Device not registered to NCC	Blinking Green	MGMT: Blinking Green 	Blinking Green	Blinking Green	SYS: Blinking Green LOCATOR: Steady BLUE	SYS: Blinking Green LOCATOR: Steady BLUE	SYS: Steady Green Cloud: Blinking Green		

*1: Check your Internet connection if device status does not proceed to next stage shortly.

*2: White color may have some deviation(very light purple for example) on different AP models.

*3: Zero Touch Provisioning(ZTP) process